



TRIELLA
YOUR IT SUCCESS PARTNER

AN AWARD WINNING IT FIRM
Discover the Difference



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Why Choose Our SOC + MDR Services?



Security Operations Center plus Managed Detection and Response (SOC + MDR) is a comprehensive cybersecurity service that combines constant monitoring, threat detection, and rapid incident response to protect an organization's IT infrastructure from cyber threats.

- **Proactive Monitoring:** 24/7 Security Operations Center (SOC) staffed by experts.
- **Advanced Threat Detection:** Leveraging AI and machine learning to identify threats.
- **Rapid Response:** Immediate action to contain and mitigate security incidents.
- **Compliance Support:** Ensuring your business meets regulatory requirements.








Comprehensive Threat Detection and Response for Your Business

The Power of SentinelOne

- **AI-Driven Endpoint Protection:** Autonomous detection and response.
- **Real-Time Visibility:** Comprehensive insights into your network activities.
- **Automated Remediation:** Instant resolution of detected threats.
- **Scalability:** Adaptable to businesses of all sizes and sectors.



Key Benefits and Differentiators

	 SOC + MDR	Traditional Security
Monitoring + Support	 Continuous	Periodic
Security Solutions	 Customized	One-size fits all approach
Systems Integration	 Integration with existing systems / endpoints	Limited integration capabilities
Reporting	 Transparent reporting and analytics	Basic reporting features

Proven Success

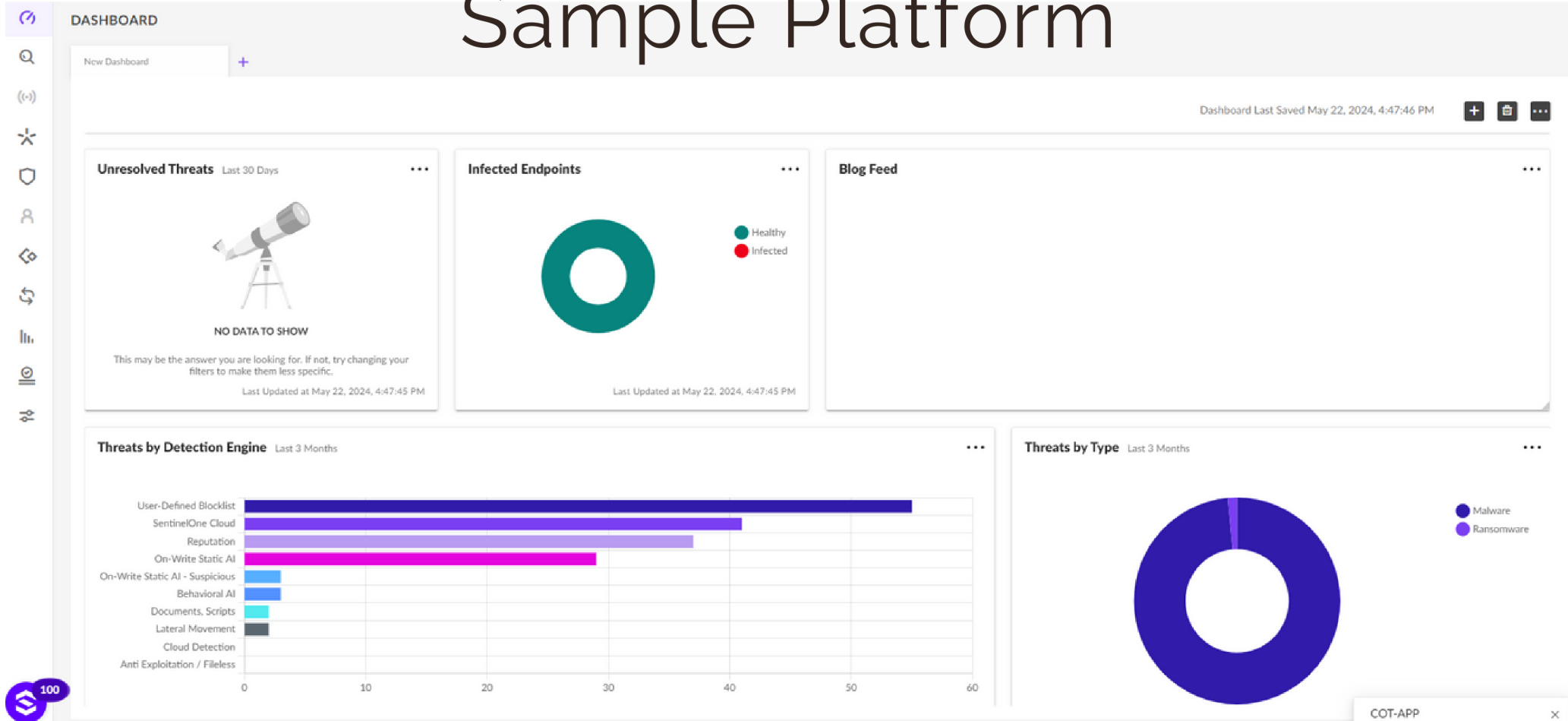
“

“Transformative impact on our security posture”

“Exceptional service and support, highly recommend.”



Sample Platform



INCIDENTS **THREATS** ALERTS

Last 3 Months Classification Ransomware

Threat Actions Analyst Verdict Incident Status Group by Hash No Items Selected 2 Threat Groups 50 Results Columns Export

	Status	Threat Details	AI Confidence Level	Analyst Verdict	Incident Status	Endpoints	Reported Time	Detecting Engine	Initiated By	Classification
✓	✓	✓ iManageDrive.exe	Malicious	False Positive	Resolved	1	May 3rd 2024 • 14:19:08	Behavioral AI	Agent Policy	Ransomware
✓	✓	✓ iManageDrive.exe	Malicious	False Positive	Resolved	1	Apr 9th 2024 • 23:04:09	Behavioral AI	Agent Policy	Ransomware

Who We Are

Established in 2004, **TRIELLA** is a distinguished full-service IT company, specializing in mid-market businesses. Proudly Canadian, we contribute to our local economy, support local charities, and promote the progress of Women in Technology. Our core philosophy revolves around delivering exceptional client service and being an trusted IT Success Partner.

Our Community Investment & Accolades

Our Charitable Endeavours

- Campfire Circle - Charity of choice
- 10k Run to raise awareness for child cancer
- Women in Tech TRIELLA Scholarship
- Co-op programs
- Women's Habitat of Etobicoke

- Canadian firm, privately held, BIPOC and woman owned
- 20 years of operations
- Tier 4 (top-line) Data Centers are Canadian domiciled. Compliant with regulatory bodies
- Top 3 IT firm in Canada, Top 75 globally (2023)
- Diversity Equity & Inclusion honouree recipient (2023, 2022)
- ISO 27001 in Progress

Our Management Team



Pamela Miranda, CPA, CA
CEO



Rene Vysmylicky
IT Security & Cloud Infrastructure Manager



Cornelius Cheng
Help Desk Manager



Sean Kirby
**Director of Firm
Solutions**



Tammy St. Pierre
**Client Success
Executive**



Eileen Newbound
**Office & Finance
Manager**

Our Core Values



- Trust



- Resilience



- Innovation



- Excellence



- Love I.T.



- Loving Care



- Adulting

What We Do

We specialize in 3 core services



Cloud Essentials

We host your data on the cloud. Choose from our Microsoft Azure cloud options. Includes backup.

Private, Easy to Use and Flexible.

01



IT Business Essentials

IT Help Desk Support
Outsourced IT department to assist your core business.

02



Cybersecurity Hub

- Cybersecurity protection, including Security Operations Centre (SOC) + threat detection,
- Security training and monitoring.
- Penetration testing.

03

Get Started -> Book your Demo

IT DISCOVERY CALL



647-426-1004



ITSolutions@triella.com



triella.com



**1 Richmond Street West, Suite 700
Toronto, On M5H 3W4**



Get IT Peace of Mind